

SalsaJ Troubleshooting

The most common problem is when your computer does not know how to open the SalsaJ.jar file. You need to tell your system the path to the Java virtual machine.

On Windows systems, this will happen when trying to run SalsaJ for the first time. A pop-up window will appear. Alternatively, you can right-click on the SalsaJ icon on your desktop.

Select "open with ..." and choose the javaw.exe file. It is usually located at C:/Program files(x86)/Java/jre8/bin or C:/Program files(x86)/Common Files/Oracle/Java/jre8/bin. You can also search for javaw.exe and take note of the folder where this file is installed.

On Mac OS/X systems you might run into a security warning which will prevent you from running the software, as it was not downloaded from the Apple App Store.

In this case, open your System Preferences, select "Security and Privacy" then "General". There you will find the option to allow running SalsaJ.

If you experience any other kind of difficulties, please contact us at handsonuniverse.org detailing the occurrence, if possible with screenshots. Please mention your operating system.